

Communication and Collaboration for:

# Automobile Dealerships



## Empower your staff and watch your automobile dealership thrive.

At GigTel® we understand that maintaining clear communications and excellent customer service within an automobile dealership can be a challenge. Dealers are tasked with providing consistent, customer-focused experiences that can be hindered by old technology, outdated platforms, and bad communication between team members. Seamless and effective communications are vital to thriving in this ultra-competitive industry.



## Why replace outdated or legacy phone systems with GigTel?

Old technology is unreliable and expensive. Discontinued systems force businesses to spend a lot of money in maintenance and constant hardware upgrades to run at the bare minimum. But that's not all.

Aging infrastructure restricts productivity and can bring the workflow to a complete stop which hurts the bottom line. To overcome these challenges, more and more auto dealerships across North America are adopting cloud-based technology to unify their communications and improve customer experience.

GigTel provides affordability, ease-of-use, productivity and customer service features that are now a necessity for any auto dealership. The advanced and flexible features are cloud-based, so multiple sites can seamlessly connect to the same solution. The solution can be implemented quickly and can be done with little or no IT staff.

## GigTel Unified Communications as a Service (UCaaS)

Designed to accelerate and unify team communications, GigTel's solutions will effectively eliminate silos and unify communication capabilities into a single, tightly integrated system that scales across all of your departments and locations. By using our UCaaS solution, your dealership will be able to:

- Streamline selling processes.
- Create a complete customer experience.
- Optimize sales and customer conversations.
- Gain an all-inclusive solution with a predictable, "no surprise" monthly fee.
- Manage inbound calls from one central location.
- A secure platform with 99.999% availability.

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## Features you can depend on!

- **Full Call Control:** Forward, log, monitor, and transfer for better call flow.
- **Seamless Conferencing:** Connect instantly Online with anyone via video or voice.
- **Collaborative Tools:** Talk, chat, share your screen and files for meetings and webinars.
- **Mobile App:** All of GigTel's features on the go.
- **Softphone:** Call with a click directly from your computer.
- **Virtual Receptionist:** Directs callers to the right person or department across dealership locations.
- **Integrations:** Out-of-the-box integrations with 200+ software apps.
- **Top Security:** Robust and compliant so you and your customers can rest easy.

Unified Communications is changing the way dealerships communicate and it's time for your dealership to take advantage of these incredible benefits. Contact us to learn how you can improve team collaboration, increase your sales and create an unparalleled customer experience with GigTel's UCaaS solution.

## Easy to use. Easy to manage.

GigTel offers a fully integrated solution with three seat options to choose from. Visit our website to review options and view pricing.



**Get started with a no-obligation demo of GigTel!**

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