

Total Touch Features and Benefits

10 Frequently Asked Questions

At Total Touch®, we constantly strive to improve our solution and help you deliver the best dining experience possible to every guest. Over the years, we've taken our point of sale from a traditional system to a fresh, modern solution.

As any responsible restaurant business owner should, you probably have questions about these features. We're happy to answer them!

Here are ten of the most common questions we hear about Total Touch:

Q: Will Total Touch work with my current merchant service provider?

A: Yes! The Total Touch software is compatible with most merchant service providers, thanks to our Total Freedom Guarantee.

Q: Does Total Touch support gift card and loyalty programs?

A: Absolutely! Total Touch includes a complete integration for gift and loyalty card programs.

Q: Is Total Touch cloud-based?

A: Yes, but that's not all! Total Touch is a hybrid server and cloud-based restaurant management system.

Q: Can I set up online ordering with Total Touch?

A: You bet! Total Touch supports mobile and online ordering through an integration with 411eat.

Q: What restaurant types are best served by Total Touch?

A: All types! Total Touch is a preferred solution for every kind of restaurant; from quick-service pizzerias to premier fine dining rooms.

Q: How can Total Touch help me manage my restaurant?

A: We have crafted specific features to help you improve operations and better manage your restaurant.

Q: Can Total Touch help me track inventory?

A: We offer comprehensive inventory tracking and an item quantity countdown for complete inventory management.

Q: My staff needs to access different aspects of the system. Is that something Total Touch can handle?

A: You can easily manage employee permissions within the system.

Q: What happens if I have an issue with my system during dinner service?

A: Contact your Authorized Dealer or Sales Professional if any issues arise. Or, if you are processing payments with Electronic Merchant Systems, you can call their 24/7/365 live support team.

Q: Does Total Touch have an option for splitting checks?

A: Yes! With Total Touch, your servers have the option to split checks by seat or even split bar tabs by drink.

Didn't find the answer you need? Craving more information?

Visit totaltouchpos.com or call us at (800) 717-8360 today!